April 1, 2019

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619 Route 17M • Middletown, NY 10940-4395 • 845.243.3747

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## RCLS Personnel Change Welcome Joanna!

Joanna Goldfarb recently became the newest RCLS employee, moving onto the staff roster as the RCLS Youth Services Consultant, a position which was previously held by Randall Enos who retired in February.



Prior to coming to work at RCLS,
Joanna was employed for four years as Head of Youth Services
at the Ethelbert B. Crawford Public Library in Monti-cello and
most recently she spent two years as the Head of Teen Services
at the Valley Cottage Library. Joanna received her MLS from
City University of New York at Queens in 2013. During that
time, she worked briefly at the Mid-Manhattan branch of the
New York Public Library. Joanna completed her undergraduate
studies at SUNY New Paltz, majoring in English and minoring
in Jewish Studies. It was a comment by a New Paltz professor
that steered Joanna to the library profession. Her enjoyment of
working with young people has had a positive impact on her
career direction. She is currently reading *Illegal* by Colfer &
Donkin, which is one of the 2019 Battle of the Books titles.

Joanna resides in Nyack. She is originally from Monticello and grew up with parents Helen and James and brother, Eli. A member of both the Rockland Road Runners and the Sullivan Striders, her free time activity is running. Joanna has completed seven marathons, with a Boston Marathon qualifying personal record of 3:29:10. In October 2018, she qualified for the 2020 Boston Marathon, but won't find out if she's awarded entry to the race until September 2019. This year, Joanna will be taking part in *Rock the Ridge* in New Paltz. It is a 50-mile race through the Mohonk Preserve. In October, she will participate in the Chicago Marathon for the first time.

In her leisurely downtime, Joanna is an aficionado of the *Harry Potter* and *Star Wars* books and movie series.

She is happy to be working at RCLS and looks forward to meeting and interacting with the member library staff in this new role. Her enthusiasm, creativity and dedication to youth services makes her an ideal candidate to honor and build upon the legacy left by Randall Enos.

All the staff at RCLS headquarters extend their congratulations and support to Joanna Goldfarb in her new position. You can reach Joanna at ext. 240 or jgoldfarb@rcls.org.

#### **News Worthy**

#### Regional

- Meet Piermont McHugh Library's new director | LoHud.com 3.27.19
- Assemblywoman honors women in Hudson Valley at March 23 forum | Hudson Area Association Library | Daily Freeman 3.20.19
- Monroe Free Library to host Game of Thrones party | The Photo News 3.14.19

#### **National**

- Library set to write off more than \$1.5 million in overdue fines | San Francisco Examiner 3.25.19
- Florida Bill Would Make Banning Books Easier | Book Riot 3.19.19
- After more than 50 years, Life magazine with Beatles on cover returned to Cuyahoga County Library Cleveland.com 2.27.19

#### National Library Week

First sponsored in 1958, National Library Week, April 7-13, is a national observance sponsored by the American Library Association (ALA) libraries across the country each April. It is a time to celebrate the contributions of our nation's libraries and librarians and to promote library use and support. All types of libraries school, public, academic and special participate.

Tuesday, April 9, National Library Workers Day is a day for library staff,

users, administrators and Friends groups recognize the to valuable contributions made by all library workers.



#### G.O.A.T. 2

Join your teen-serving library colleagues from five states for a FREE day of energizing ideas, problem hacks, and go-to colleagues! This will be the SECOND Greatest Of All Time (G.O.A.T.) teen librarian meetup for library staff from New York, Massachusetts, Connecticut, New Jersey and Vermont! If your

job includes a focus on teens, you're invited! This event will take place on **Thursday**, **April 11** from 10:00 a.m. to 3:30 p.m. at East Greenbush Community Library. To keep it free, please bring your own lunch. Drinks, dessert and an author Skype visit will be included. For more information and to register, visit the G.O.A.T. 2 website.

This event is sponsored by Mohawk Valley Library System, Southern Adirondack Library System and Upper Hudson Library System.

#### The Library of Blue Lights

Spokane (Wash.) Spokesman-Review, Mar. 22

On a typical day in the Spokane Public Library, a custodian could be greeted by blood in bathroom stalls, needles in the toilets, and paper towels spread everywhere. Now library

leaders are trying to put a stop to it by installing blue lights in the men's public restrooms, which are designed to make needle injections more difficult. So far it seems to be working, as evidence of drug use has



decreased. The blue lights make it more difficult for drug users to find a vein. Library Director Andrew Chanse said increased drug use in the bathroom is just one symptom of a larger opioid epidemic.

#### PBS Books Programs

The Library Engagement Survey conducted by PBS Books revealed a strong interest among libraries in digital and other content that fosters an interest in reading and connects their communities to the world of authors and literature.

The survey was part of the PBS Books' Library Engagement Program, a new national initiative sponsored by the John S. and James L. Knight Foundation, to build and enhance working relationships between libraries and their local PBS stations around the love of books and reading.

The results show that libraries are eager to take advantage of

PBS Books programs and trust PBS Books as a partner. To learn more about the survey results and Library Engagement programs developed based on the feedback from the survey, visit the **PBS** website.

For questions, e-mail Heather-Marie Montilla, Library Bureau Chief at hmontilla@pbsbooks.org.



RCLS Weekly Memo 3 April 1, 2019

#### Photo of the Week



Meet some of the Wonder Women in History at the Wallkill Public Library for Women's History Month

Share a library-related photo, include a brief caption, your name, position and the library's name. A photo release is required from recognizable individuals in the photo. <u>Click here</u> for the RCLS photo release. Submit the picture to <u>rclsmemo@rcls.org</u> with 'Photo of the Week' in the subject line.



## Gender is Vanishing on Library Card Applications

American Libraries Trend, Mar./Apr.

What do we use "gender" for? When Erin Shea, supervisor of Ferguson Library's Harry Bennett and Weed Memorial and Hollander branches in Stamford, Connecticut, wondered that aloud at a staff meeting in October 2018, she was waxing practical, not theoretical. Specifically, she was questioning a common procedure followed by her library and many others: requiring patrons to specify their gender on library card applications. Ever since, applying for a library card at Ferguson has meant submitting one's name, birth date, address, phone number, and email address – and nothing else.

Share your library news with the *RCLS Weekly Memo* Send your press ready article to rclsmemo@rcls.org

#### System Calendar

For a complete and up-to-date list of events, including links to additional information, see the <u>RCLS Calendar</u>.

To add information, contact <u>Ruth Daubenspeck</u>.

#### **April**

#### Tuesday, 2

2020 Census Training, Mamakating – 10:00 a.m.

#### Wednesday, 3

2020 Census Training, RCLS – 2:00 p.m.

#### Monday, 8

Battle of the Books Information Session, RCLS – 10:00 a.m.

#### Monday, 8

RCLS Personnel and Finance Committee, RCLS – 5:30 p.m.

#### Tuesday, 9

Mother Goose on the Loose, RCLS – 9:00 a.m.

#### Tuesday, 9

2020 Census Training, Pearl River – 10:00 a.m.

#### Tuesday, 9

RUG, Suffern - 10:00 a.m.

#### Wednesday, 10

Directors Association, RCLS – 9:30 a.m.

#### Wednesday, 10

Get ready for an emergency @ your library, RCLS – Following DA Meeting

#### Wednesday, 10

101: Basic Library Trustee Education, New City – 5:30 p.m.

#### Thursday, 11

DOSS, RCLS - 9:30 a.m.

#### Friday, 12

LARC 2019 Conference: Stronger Together Crestview Conference Center, West Nyack

#### Friday, 12

SUPLA, Monticello – 9:30 a.m.

#### RCLS Headquarters E-mail and Extension Directory (845.243.3747)

Robert Hubsher	Executive Director	242
Chuck Conklin	Delivery & Building Maintenance Supervisor	. 226
Dan Donohue	ILL/Technical Services Librarian	237
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Joanna Goldfarb	Youth Services Consultant	240
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# 2020 Census Training

#### **Orange County**

RCLS Headquarters 619 Route 17M Middletown, NY 845-243-3747 Wednesday, April 3 2:00 p.m. - 4:00 p.m. Register here

#### **Rockland County**

Pearl River Public Library 80 Franklin Avenue Pearl River, NY 845-735-4084 Tuesday, April 9 10:00 a.m. - 12:00 p.m. Register here

#### Orange County

RCLS Headquarters Wednesday, June 5 6:00 p.m. - 8:00 p.m. Register here

#### Rockland County

Pearl River Public Library Thursday, June 6, 10:00 a.m. - 12:00 p.m. Register here



#### Workshop

Once a decade, America comes together to count every resident in the United States. Counting an increasingly diverse and growing population is a massive undertaking. Ultimately, the success of the census depends on everyone's participation. Libraries, as always, will be playing a pivotal role in educating community members about the impact the Census data will have in our lives for the next ten years.

The 2020 Census data will be essential for you and your community. Please join us at one of the 2020 Census training sessions below. As library staff, you will face many questions about the 2020 Census; people will be coming to the libraries seeking help on filling out the online form. We want to be prepared!

#### Presenter

Mario Garcia, Partnership Specialist - Lower Hudson Valley Region/U.S. Census Bureau

#### Registration

Registration is required. Use the <u>RCLS online calendar</u> to guarantee your seat today.



## Tuesday, April 9, 2019

8:30 a.m. Coffee & Sign-in 9:00 a.m. Program Starts 4:00 p.m. Program Ends

## Ramapo Catskill Library System

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#### Workshop

Created by Mother Goose on the Loose Executive Director, Dr. Betsy Diamant-Cohen, this innovative program is based on research which shows that children learn best through routine and repetition in a nurturing environment. Mother Goose on the Loose uses a variety of activities, such as rhymes, songs, puppets and instruments to foster speech development, motor coordination, self-confidence and sensitivity to others.

For more information, visit the Mother Goose on the Loose website at <a href="http://www.mgol.net/">http://www.mgol.net/</a>

#### Presenter

Providing interactive training workshops across the country, and beyond, **Dr. Betsy Diamant-Cohen, MLS, DCD** is known for educating children's librarians and early childhood professionals by combining research findings with practical programming.

#### **CE** Credit

This is a Young Adult & Youth Services Workshop; participants will receive 5 Contact Hours.

#### Registration

Registration is required by Friday, April 5. Use the <u>RCLS Calendar</u> to guarantee your seat today.



# Get Ready for an Emergency @ your library

## Wednesday April 10, 2019

10:00 a.m.-12:00 p.m.

This program will immediately follow the Directors Association meeting

## Ramapo Catskill Library System

619 Route 17M Middletown, NY 845.243.3747

#### Workshop

Being prepared for a disaster or an emergency is the best tool to successfully manage the event. This program will show you how to train library staff in several safety and emergency scenarios including

What is an "Incident" and how to respond to:

- Code Adam
- Lock down
- Evacuation
- Fire
- Medical Emergency

The program presenter will share her experiences in coping with these scenarios and in ways to effectively train staff in what to do when an emergency occurs. She will also share her Emergency Binder developed by the Nyack Library as well as the Incident Reporting procedure developed by the library.

#### Presenter

Jane Marino, Director Nyack Library

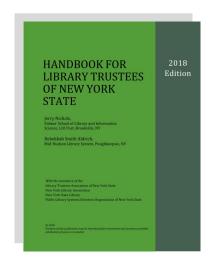
#### CE Credit

This is a Management Workshop; participants will receive 2.5 Contact Hours.

#### Registration

Registration is required. Use the <u>RCLS Calendar</u> to guarantee your seat today.





## 101: Basic Library Trustee Education

## Wednesday, April 10, 2019

5:30 p.m. - 8:30 p.m.

## New City Library

220 North Main Street New City, NY 845.634.4997 This session is designed to give new trustees a basic understanding of their duties and responsibilities.

It will cover basic financial practices, essential laws and other critical information you may need to ensure your confidence in serving as a Board member of a Library and a voice of your community. The items covered in this session are limited; it is advised that you familiarize yourself with the New York State Trustee Handbook, which will be distributed to each attendee at the program.

Light dinner will be served at 5:30pm.

#### Presenter

Grace Riario, RCLS Assistant Director and Outreach Coordinator

#### Registration

Registration is required by 8 a.m. Tuesday, April 9. Use the <u>RCLS online calendar</u> to guarantee your seat today.





## What the Internet Knows About YOU (And Why YOU Should Care)

## Tuesday April 16, 2019

9:00 a.m.-1:00 p.m.

### Ramapo Catskill Library System

619 Route 17M Middletown, NY 845.243.3747



#### Workshop

Many of the online applications we have come to know and love trade their free services for access to your personal data. And whether we know it or not, the data we create has become an extremely valuable commodity.

This workshop will provide a gentle introduction to how the internet works so that we can identify how and why our information can be collected, both with and without our knowledge.

We will take a tour of the online information flow, discuss the ways in which our information is used, and describe how even our smallest actions – like which posts we stop to read and which links we click – amount to data so valuable that internet companies will do almost anything to keep your attention.

We will explore the ways in which internet companies make their products compelling and provide steps to take to reduce your contributions (should you choose) to companies that grow rich based on your time and attention.

By the end of this workshop, you will have a better sense of the data that is being collected about you, why it is being collected, and what we can do to protect ourselves from this relentless surveillance.

#### **Presenter**

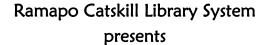
As Program Manager for Technology, Culture, and Libraries, Davis's work focuses on understanding the impact of technology on culture at large, translating these challenges into real solutions for library staff. She is project lead for NYC Digital Safety, an NYC-funded program that keeps library staff informed about evergreen topics in data privacy and digital security.

Davis worked with Mozilla Foundation to review and update their web literacy curriculum, resulting in the launch of Mozilla's Core Curriculum for Web Literacy in March 2018. In addition to planning and emceeing METRO's symposia series, Davis has designed and facilitated workshops on data privacy and security, web mechanics, and personal networking skills for library staff.

#### Registration

Registration is required. Use the <u>RCLS Calendar</u> to guarantee your seat today.

This is a Technology Workshop; participants will receive 4 Contact Hours.





# System Orientation

## Wednesday, April 17, 2019

10:00 a.m. - 12:00 p.m.

### Ramapo Catskill Library System

619 Route 17M Middletown, NY 845.243.3747 Join RCLS staff for System Orientation at RCLS. Any member library's employees, trustees or Friends are invited. Attendees will meet with the RCLS Assistant Director to gain an overview of what position RCLS plays with its member libraries. Then visitors will walk through the building and meet with the department supervisors who will explain the services their areas provide to get a total picture of what RCLS does.

### Registration

Registration is required by 8 a.m. Monday, April 15. Use the <u>RCLS online calendar</u> to guarantee your seat today.





# Using effective communication to master conflict in the workplace

Effective communication is a two-way street, particularly important when dealing with conflict. Each of us has a communication style. When you understand your communication style, it can help you know yourself, creating more effective communication with patrons, colleagues, and teams.

This half-day workshop will cover:

- Identify their communication style
- Understand each communication style's preferences to communicate more effectively
- Conflict: What is it and the factors that affect it?
- Strategize how to use this knowledge to resolve conflict
- Individual Scenarios

We invite participants to submit their own issues and situations before the program for discussion. Identifying details in the submitted scenarios will be changed to help ensure anonymity.

The workshop will be a combination of lecture, discussion, activities, questions, and answers, as well as discussion of scenarios or problems submitted by participants. For full consideration of your scenario, please submit it by Friday, April 12, 2019. It can be submitted through griario@rcls.org

#### Presenter

Evelyn Neale is an experienced and innovative leader; she is the owner of Successful Change, Inc. and the Executive Director of the William K. Sanford Town Library in Colonie, NY. She works with individuals and organizations on effective communication, healthy workplace culture as well as growth and change. She has a Masters Level Library, Certified Teacher, Coach, and DiSC Facilitator.

#### Registration

Registration is required by 8 a.m. Wednesday, April 17. Use the <u>RCLS</u> online calendar to guarantee your seat today.

## Thursday, April 18, 2019

10:00 a.m. - 1:00 p.m.

#### Ramapo Catskill Library System

619 Route 17M Middletown, NY 845.243.3747





## 102: Intermediate Trustee Education

## Tuesday, April 23, 2019

5:30 p.m. - 8:30 p.m.

## West Nyack Free Library

65 Strawtown Road West Nyack, NY 845.358.6081 If you have served as a Board member of a library for more than three years, you are encouraged to attend this session. This is not an introductory course. A basic knowledge of the role and responsibilities of a library trustee in the State of New York (session 101) is advised.

This session will cover some of laws and regulations that libraries must comply with, financial reports, motions and fiscal issues you need to be aware of as a Board member. It will also consist of a review of the best practices for running an effective Board meeting, including the role of a Board President.

Light dinner will be served at 5:30pm.

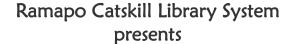
#### Presenter

Grace Riario, RCLS Assistant Director and Outreach Coordinator

#### Registration

Registration is required by 8 a.m. Monday, April 22. Use the RCLS online calendar to guarantee your seat today.







## Data Analysis Workshop

## Thursday, April 25, 2019

2:00 p.m. - 3:30 p.m.

#### Ramapo Catskill Library System

619 Route 17M Middletown, NY 845.243.3747

#### Workshop

"The Census Bureau is dedicated to providing current facts and figures about America's people, places, and economy" Census.gov

The Census Bureau collects a lot of different data every year, not just every ten years. All of that data is available, but the problem is most of us do not know how to retrieve, interpret and use it to apply for a grant, to develop a new program or to create or cancel a service.

The session will be hands-on; space is limited.

#### Presenter

Megan Tennermann, AICP, Planner from the Orange County Planning Department will go over the data the census collects, how she uses the data to support County programs, non-profit organizations, governments, and businesses, and what type of data can be most useful to you.

#### **CE Credit**

This is a Planning and Evaluation Workshop; participants will receive 1.5 Contact Hours.

#### Registration

Registration is required by 8 a.m. Wednesday, April 24. Use the <u>RCLS online calendar</u> to guarantee your seat today.

