

Schedule H: Software - 2021

PLEASE CALL FOR APPROVAL OF SOFTWARE NOT LISTED HERE

Important note: Any installation CDs, USBs, License keys, etc. for software purchased by the library must be kept on file at the library to enable RCLS staff to re-install on subsequent PC replacements.

Approved, Supported Operating Systems:

Windows 10 Professional

Not Supported:

Windows XP

Windows Vista Home

Windows 7 Home

Windows 7 Ultimate

Windows 7 Professional (32- or 64-bit)

Windows 8.1 Home

Windows 8.1 Professional

Windows 10 Home

Windows 11 – ALL versions

Approved, Supported Application Software:

Browsers – Firefox, Internet Explorer, Microsoft Edge

Reboot Restore

Symphony Client (Workflows)

Microsoft Office 2016 or newer; document viewers GFI Backup

Adobe Reader

Vipre Endpoint Security/Enterprise Team Viewer

Approved, NOT Supported: *

Browsers: Opera, Chrome

Browser Plugins: Shockwave, Flash Player;

Microsoft Silverlight; Java

E-mail Clients: Thunderbird, Eudora, Lotus,

Outlook

Office Suites: OpenOffice, LibreOffice

Antivirus: McAfee, Norton, Symantec,

Microsoft Security Essentials

Intuit products (Including Quickbooks)

Adobe products

Corel products

iTunes

Cassie

QuickTime

Payroll / Accounting software

Digital Imaging Software

Nero, Roxio

Crystal Reports

Overdrive / Kindle (for any devices) – please call Overdrive

Video surveillance, RFID or any similar monitoring software

Heating / cooling / electrical system / solar

monitoring software

Self-checkout software

Unapproved - NOT Supported:

Kaspersky Anti-virus (not allowed)

Safari (not allowed nor supported on Windows PCs)

Apps from the Windows Store are not approved nor supported for security and performance reasons.

Please contact the HelpDesk before installing any programs not listed above.

* Installation is billable at the standard labor rate.

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